eShop

User Manual for Dealerships

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Revision history

Version	Date	Description of changes
0.1	23/08/2007	Initial version covering R1.2 Registering and ordering
1.2.0	01/10/2007	Synchronisation of the version no. with Offboard Diagnostic Information System eShop release no.
1.6.0	11/02/2008	Role assignment added to local user management.
1.6.1	18/02/2008	Adjusted to name and GUI changes
1.6.2	12/11/2008	Added adjustments to new eShop design, order management and laptop overview.
1.9.0	25/10/2010	Revision and adaptation to the current software version, name of the document changed.
1.9.1	04/03/2011	Revision due to changes in the ordering process (computer name as mandatory field)
1.9.2	05/05/2011	Configuration note added for inserting data from the clipboard

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Introduction

This manual describes the use of the ordering and licensing system (Offboard Diagnostic Information System eShop) available for ordering and licensing Offboard Diagnostic Information System software and diagnostic data in the Offboard Diagnosis Information System of the Volkswagen Group. This version of the manual is specially intended for dealers and workshops.
All the data and names used in the context of this manual for users, settings and products are examples and will deviate during productive system operation.

1 Conventions

1.1 Application

Some display conventions are applied consistently throughout the Offboard Diagnostic Information System eShop application. These conventions are listed in the following table.

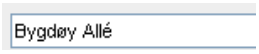
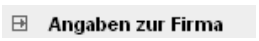
	An input field with a white background allows users to make entries.
	Indicates a mandatory field.
	The data in fields on a grey background cannot be modified.
	Refers to an area within a screen, sometimes designed as a link for faster navigation.

Table 1 Conventions in Offboard Diagnostic Information System eShop

1.2 Manual

This manual uses the following conventions:

Link	Displays a link used to select a function in Offboard Diagnostic Information System eShop.
	Indicates important notes to which special attention should be paid.
Name	Names of views or buttons are displayed in bold.

Table 2 Conventions of the manual

The example illustrations displayed represent test dealerships with artificial data.

2 Prerequisites

Offboard Diagnostic Information System eShop is a web application that can be opened on any operating system using a suitable web browser. The application is optimised for displaying data in Microsoft© Internet Explorer from Version 5.5 and higher for a resolution of 1024x768 pixels.

Microsoft© Windows XP or higher is recommended for the operating system.

If Windows 2000 is used as the operating system, it is necessary to install the Microsoft WMI (Windows Management Instrumentation Commandline) program. Without this program, the hardware info tool will not work on Windows 2000.

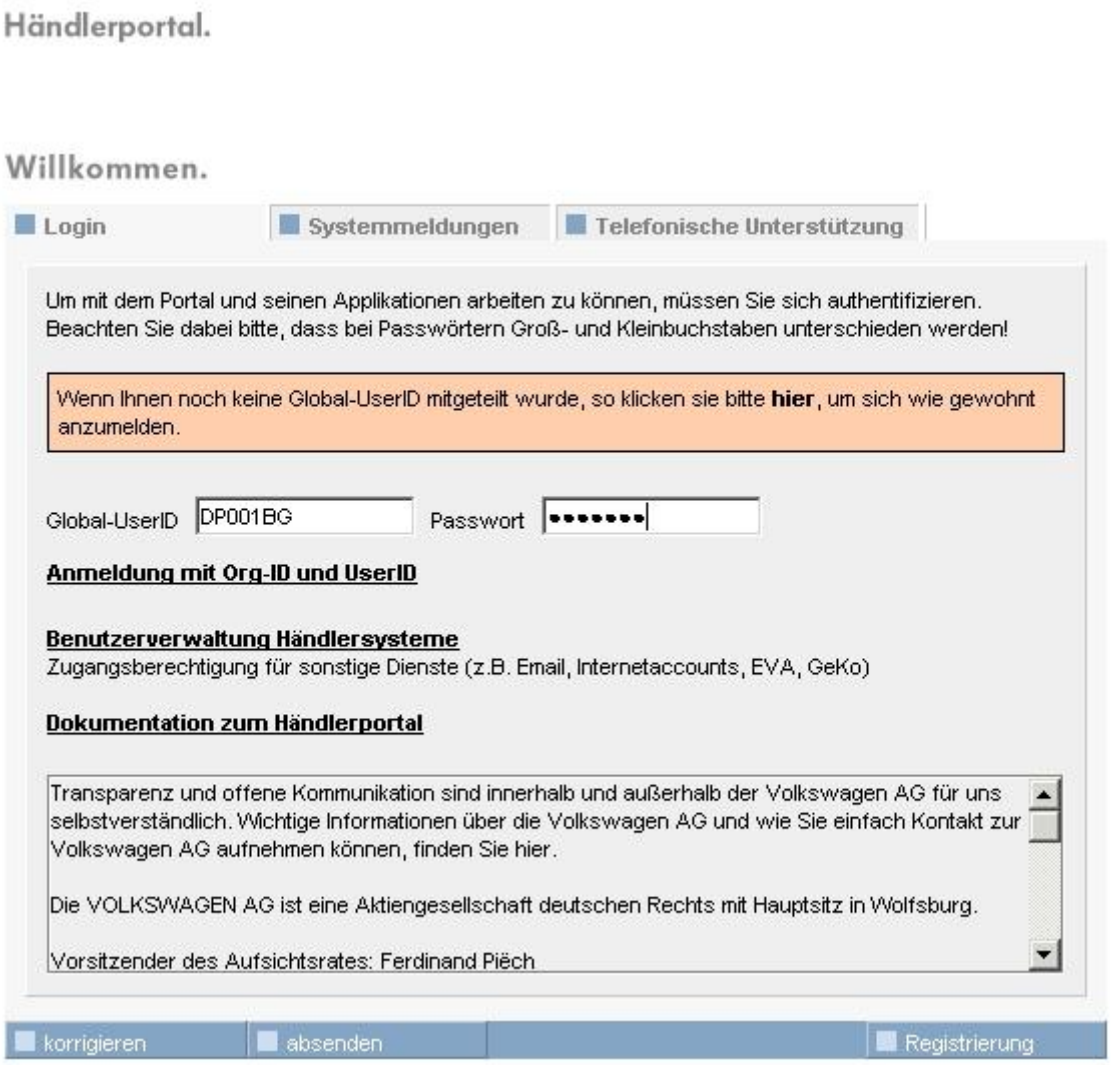
No special cookie settings are necessary in Internet Explorer in order to use Offboard Diagnostic Information System eShop.

The screenshots of the application used in this manual were taken using Microsoft© Internet Explorer. In a different web browser (e.g. Firefox), how information is displayed may deviate significantly.

3 Offboard Diagnostic Information System eShop on the dealer portal

Offboard Diagnostic Information System eShop can be accessed via the Volkswagen dealer portal. This requires valid access to the dealer portal. This manual does not contain the conditions required for this access or describe how to obtain such access.

You must have logged on to the dealer portal successfully in order to access Offboard Diagnostic Information System eShop. If you attempt to access Offboard Diagnostic Information System eShop directly using your bookmarks, you will be referred to the dealer portal's login page in order to repeat the required login.


Händlerportal.
Willkommen.
Login
Systemmeldungen
Telefonische Unterstützung
Um mit dem Portal und seinen Applikationen arbeiten zu können, müssen Sie sich authentifizieren.
Beachten Sie dabei bitte, dass bei Passwörtern Groß- und Kleinbuchstaben unterschieden werden!
Wenn Ihnen noch keine Global-UserID mitgeteilt wurde, so klicken sie bitte hier, um sich wie gewohnt anzumelden.
Global-UserID
DP001BG
Passwort
Anmeldung mit Org-ID und UserID
Benutzerverwaltung Händlersysteme
Zugangsberechtigung für sonstige Dienste (z.B. Email, Internetaccounts, EVA, GeKo)
Dokumentation zum Händlerportal
Transparenz und offene Kommunikation sind innerhalb und außerhalb der Volkswagen AG für uns selbstverständlich. Wichtige Informationen über die Volkswagen AG und wie Sie einfach Kontakt zur Volkswagen AG aufnehmen können, finden Sie hier.
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Vorsitzender des Aufsichtsrates: Ferdinand Piëch
korrigieren
absenden
Registrierung

Fig. 1 Login page on the dealer portal

After logging onto the dealer portal, you can access Offboard Diagnostic Information System eShop via the available applications.

For access to eShop, it is essential that you log onto the dealer portal with the global userID.

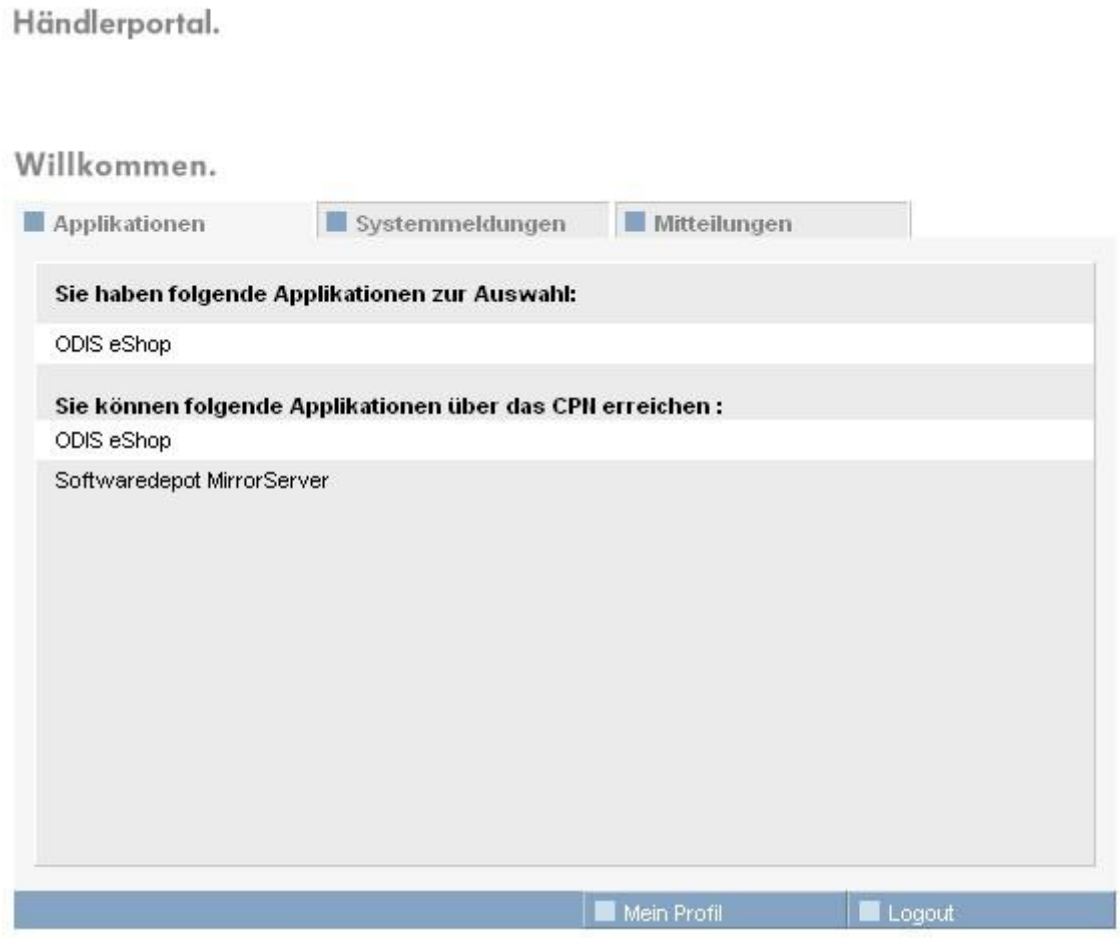

Fig. 2 Application selection on the dealer portal

To do this, select the ODIS eShop link. The Offboard Diagnostic Information System eShop start page appears.

4 Navigation in Offboard Diagnostic Information System eShop

The user interface of Offboard Diagnostic Information System eShop consists of several functional areas.

Fig. 3 User interface of Offboard Diagnostic Information System eShop

The **navigation area** is on the left side. Here you will find the links that you can use to access all application areas and important information within Offboard Diagnostic Information System eShop at any time.

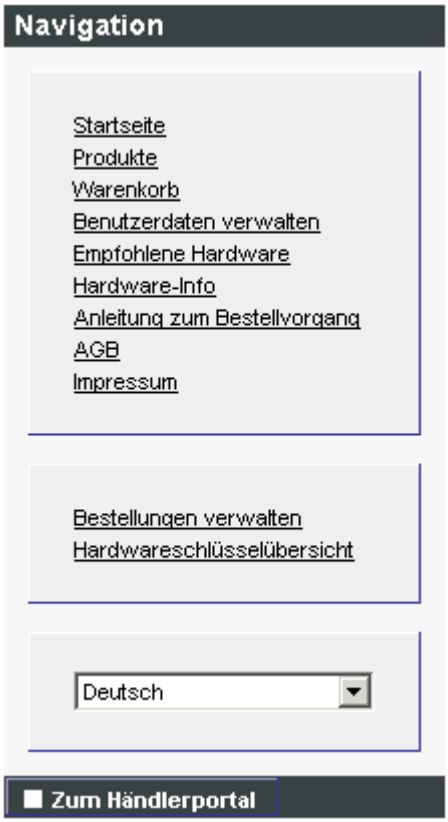

Fig. 4 Navigation area

Start page	The starting point in Offboard Diagnostic Information System eShop.
Products	Selection of available products.
Shopping basket	The products marked for ordering are displayed.
Manage user data (registration)	Management of your user data in Offboard Diagnostic Information System eShop. If you have not yet registered, this link will take you to the registration.
Hardware information	Description and download of the program you can use to create the hardware keys required for licensing the Offboard Diagnostic Information System software.
Recommended hardware	Hardware and test devices recommended by Volkswagen.
Instructions for ordering	A description of how to place an order in Offboard Diagnostic Information System eShop.
GTC	The General Terms and Conditions.

Publication details	Takes you to the publication details and legal information of the Volkswagen AG internet pages.
Manage orders	An overview of previous orders with the option of assigning custom computer names and new hardware keys.
Hardware key overview	An overview of the hardware keys licensed to date along with the corresponding computer names.
Go to dealer portal	Exit Offboard Diagnostic Information System eShop and return to the ServiceNet on the dealer portal.

Table 3 Links in the navigation area

The **client area** of Offboard Diagnostic Information System eShop is in the centre of the main window. This window displays all selection catalogues, input screens and information.

Herzlich Willkommen im Offboard Diagnostic Information System eShop
Eine **Übersicht** über die zur Verfügung stehenden **Produkte** erhalten Sie über das Icon *Produkte*.
Den aktuellen **Warenkorb** und die Möglichkeit, die **Bestellung** auszulösen haben Sie über das Icon *Warenkorb*.
Dieselben Bereiche erreichen Sie auch über die **Navigationsleiste** links.
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetzlichen Umsatzsteuer.
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Fig. 5 Client area

The **information area** is at the top right. It displays your personal data and the number of products in your shopping basket at a glance.

Fig. 6 Information area

4.1 Language

You can change the language at the bottom of the navigation area. The following language settings are available.

Fig. 7 Language versions

When eShop is started, the system automatically selects the language used by the operating system on your computer.

5 Configuring roles for dealerships or Group departments

A new organisation configured on the dealer portal is given an account with local administrator rights.

Using this account, you can configure and manage your own users for your organisation in the local user management of the dealer portal. The local user management on the dealer portal is a separate application with its own manual.

This administrative work includes the assignment of the available applications, such as Offboard Diagnostic Information System eShop. In the context of the assignment of applications to individual users at your organisation, you can assign these roles and the corresponding rights.

You can assign the following roles and rights for Offboard Diagnostic Information System eShop to the users in your dealer organisation or Group department:

- Ordering party

5.1 The ordering party role

The Ordering party role is available to dealerships, importers and Group departments.

With the Ordering party role, a user can register the organisation in Offboard Diagnostic Information System eShop. After registration, that user will also have access to user data management within Offboard Diagnostic Information System eShop.

The user is able to complete an entire ordering procedure.

The user has access to the product overview, the hardware information tool for creating the hardware key and the shopping basket. The user is also able to view all information relating to the general terms and conditions, licenses and online help.

Fig. 8 Role assignment in local user management

6 Registration

When you first open Offboard Diagnostic Information System eShop, you will see a note on the start page stating that your organisation is not yet registered in Offboard Diagnostic Information System eShop.

Registration is required before an order can be placed. Without registration, you will be able to obtain information on products and ordering modalities, but you have to be successfully registered in order to place products in the shopping basket.

You can access the **Registration window** by clicking on the Registration button or the Registration link in the navigation area.

Fig. 9 Registration link

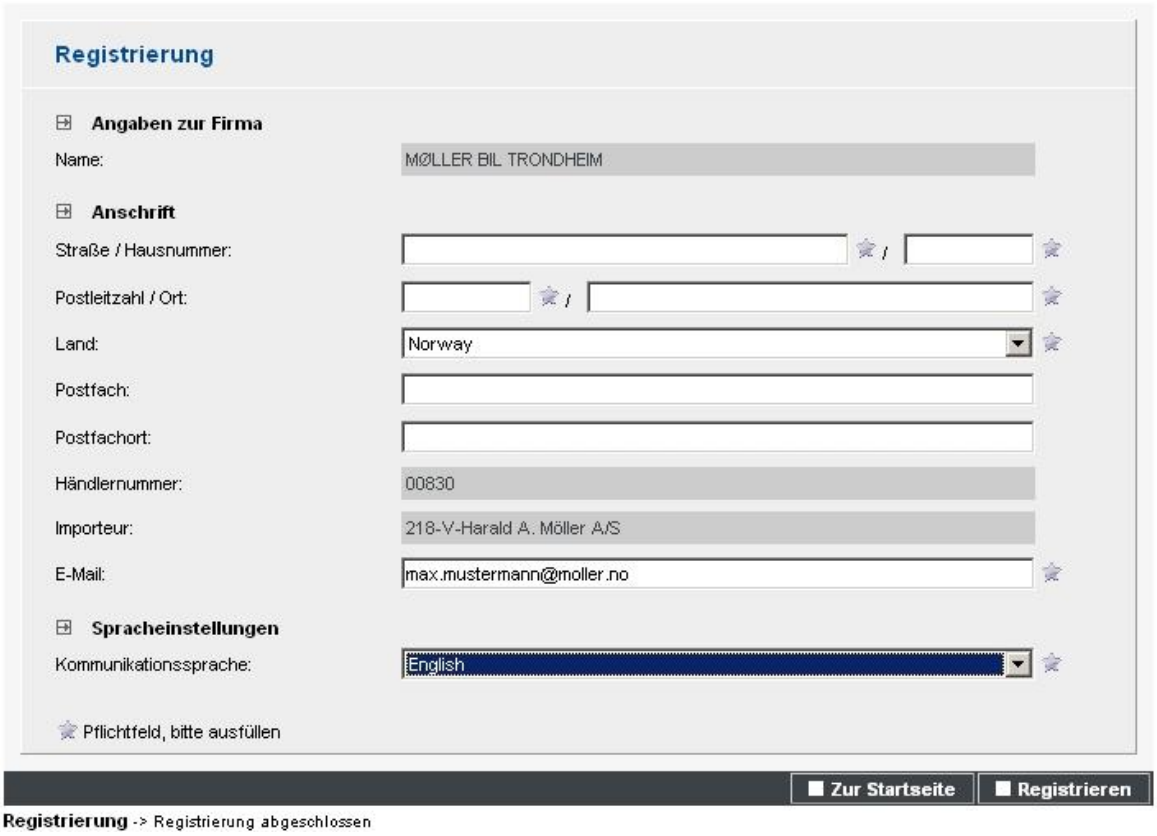

Fig. 10 Registration window

The first data area is **Company details**, which contains data provided by the "Group sales partner master data" (KVPS) Group system that cannot be modified; the same applies to the **dealer number** and the **importer**.

Data that cannot be modified is displayed on a grey background.

You can change the data in the **Address** and **Language settings** areas. Fields indicated by an asterisk on the right are mandatory fields that must be filled out.

The **Address** area contains your address data from KVPS:

- Street and house no.
- Post code and town/city
- Country
- PO box and town/city
- E-mail

Please check the KVPS address data provided and ensure that your current address data is saved in Offboard Diagnostic Information System eShop.

The licences acquired are sent to the e-mail address specified here. It is therefore very important that this address is up-to-date.

You select your communication language, i.e. the language you use to communicate with your importer, in the **Language settings** area.

Once you have updated or completed all of the data, it is saved using the “Save user data” button.

6.1 Managing user data

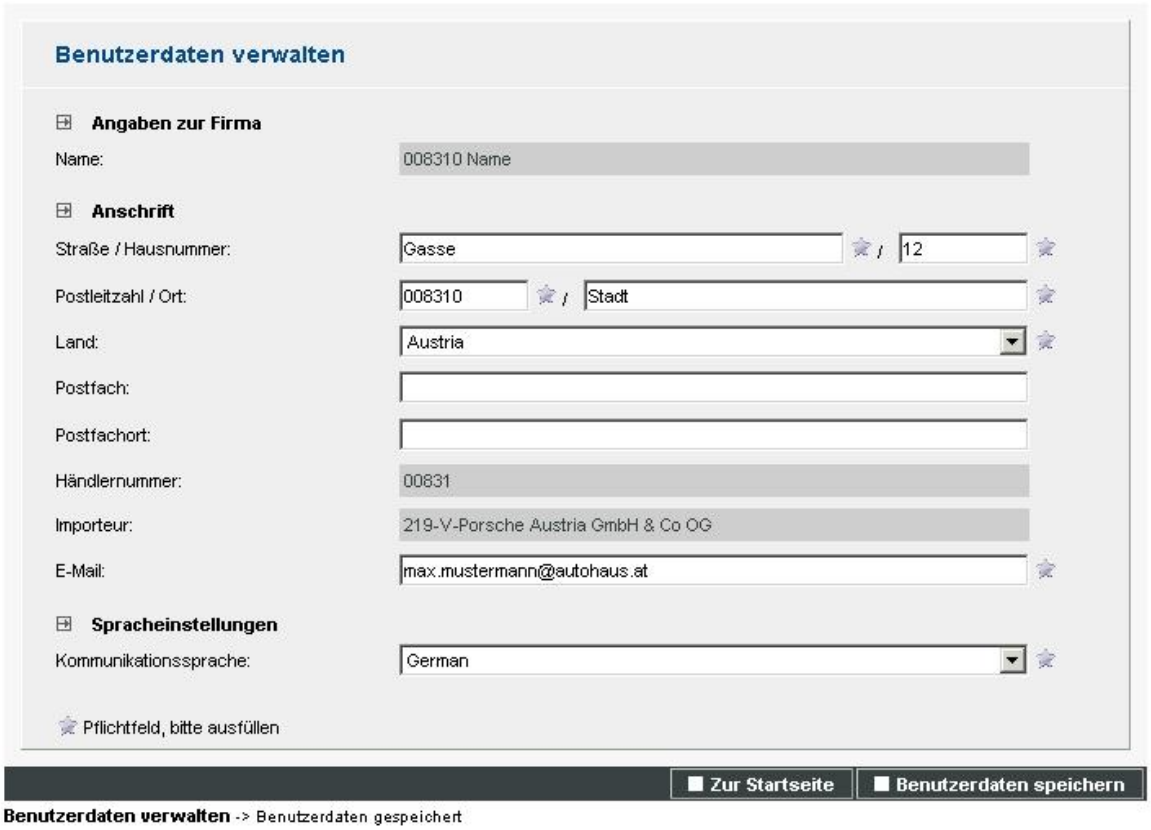

Fig. 11 User data management

Once you have registered successfully, you can manage your own user data in Offboard Diagnostic Information System eShop.

To access the **Manage user data** view, select the Manage user data link in the navigation area.

When managing your user data, you can make the same changes as during registration. You can find a more detailed description of the individual data fields in the previous section on registration.

7 Ordering

Offboard Diagnostic Information System eShop provides online instructions that explain how to order. To access these instructions, click on the Instructions on the ordering process link in the navigation area.

7.1 Recommended hardware

The Recommended hardware link in the navigation area provides you with all hardware components tested by Volkswagen to use the Offboard Diagnostic Information System software, which have been recommended accordingly.

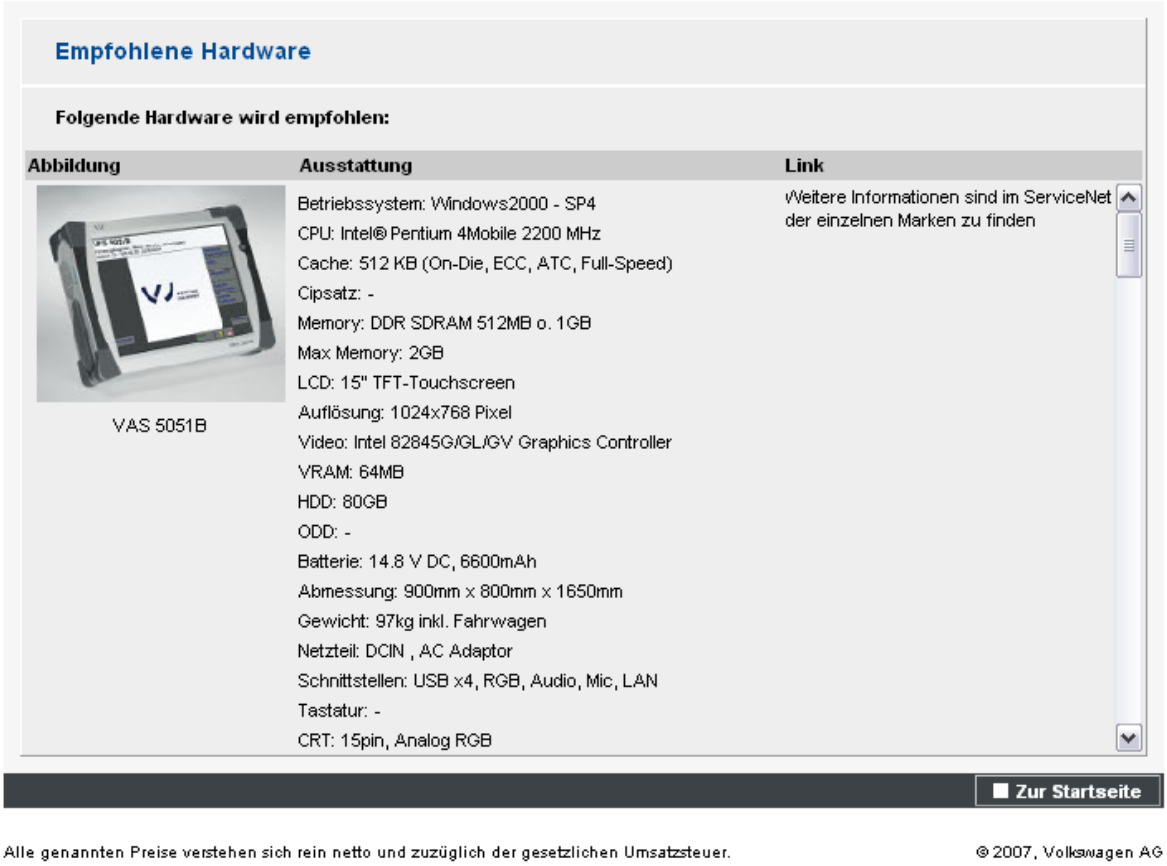
Empfohlene Hardware
Folgende Hardware wird empfohlen:
Abbildung
Ausstattung
Link
VAS 5051B
Betriebssystem: Windows2000 - SP4
CPU: Intel® Pentium 4Mobile 2200 MHz
Cache: 512 KB (On-Die, ECC, ATC, Full-Speed)
Cipsatz: -
Memory: DDR SDRAM 512MB o. 1GB
Max Memory: 2GB
LCD: 15" TFT-Touchscreen
Auflösung: 1024x768 Pixel
Video: Intel 82845G/GL/GV Graphics Controller
VRAM: 64MB
HDD: 80GB
ODD: -
Batterie: 14.8 V DC, 6600mAh
Abmessung: 900mm x 800mm x 1650mm
Gewicht: 97kg inkl. Fahrwagen
Netzteil: DCIN , AC Adaptor
Schnittstellen: USB x4, RGB, Audio, Mic, LAN
Tastatur: -
CRT: 15pin, Analog RGB
Weitere Informationen sind im ServiceNet der einzelnen Marken zu finden
Zur Startseite
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetzlichen Umsatzsteuer.
© 2007, Volkswagen AG

Fig. 12 Recommended hardware

An illustration and information on **equipment** and **links** are listed for every device.

7.2 Hardware information

In order to license Offboard Diagnostic Information System products, it is necessary to create a **hardware key** (hardwareID) on the devices where the products will be used. The hardware key assigned to this device is part of the **licence**. The hardware key(s) must be specified when placing the order or applying for the licence.

Always execute the hardware information on the device for which you want to acquire a licence. If, for example, your internet computer is not the computer on which the Offboard Diagnostic Information System service will be used, you may not execute the hardware information on this device as the software will then not run on the target device.

Use the Hardware information link in the navigation area to access the page with the same name that provides you with information on the hardware keys in the ordering process. You will also find a link there that you can use to download the **HardwareInfo.exe** program as well as installation and usage instructions.

Select the Hardware information link to start downloading the **Hardware information** program. The operating system opens a query asking you if you want to execute, save or cancel the program.

Dateidownload - Sicherheitswarnung
Möchten Sie diese Datei speichern oder ausführen?
Name: HardwareInfo.exe
Typ: Anwendung, 168 KB
Von: dealerportal-qs.vw-group.com
Ausführen
Speichern
Abbrechen
Dateien aus dem Internet können nützlich sein, aber dieser Dateityp kann eventuell auf dem Computer Schaden anrichten. Führen Sie diese Software nicht aus und speichern Sie sie nicht, falls Sie der Quelle nicht vertrauen. Welches Risiko besteht?

Fig. 13 Downloading the hardware information program

If you select **Execute**, the **HardwareInfo.exe** program appears and determines the hardware key of the computer you are currently using in Offboard Diagnostic Information System eShop. Click on **OK** to transfer this key to the clipboard, from where you can copy it to the corresponding field when placing the order (see chapter 5.5).

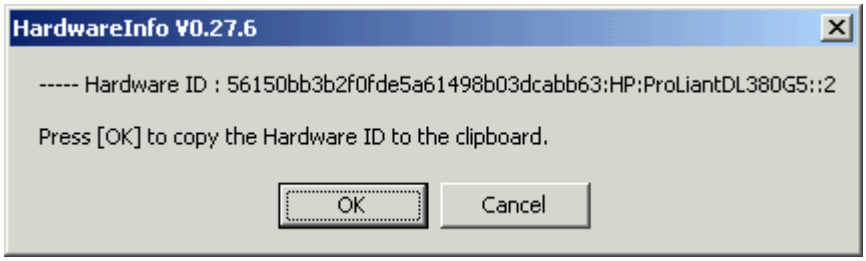

Fig. 14 Determining the hardwareID

If you want to acquire licences for more than one device, you have to save the **HardwareInfo.exe** program and then run it on all devices you want to licence. It is recommended that you copy the generated keys into a file and keep this file on the ordering computer when placing the order.

7.3 Selecting a product

To select a product, switch to the overview of **products**.

You can do this on the start page by selecting the **Products** button in the main window or by selecting the Products link in the navigation area.

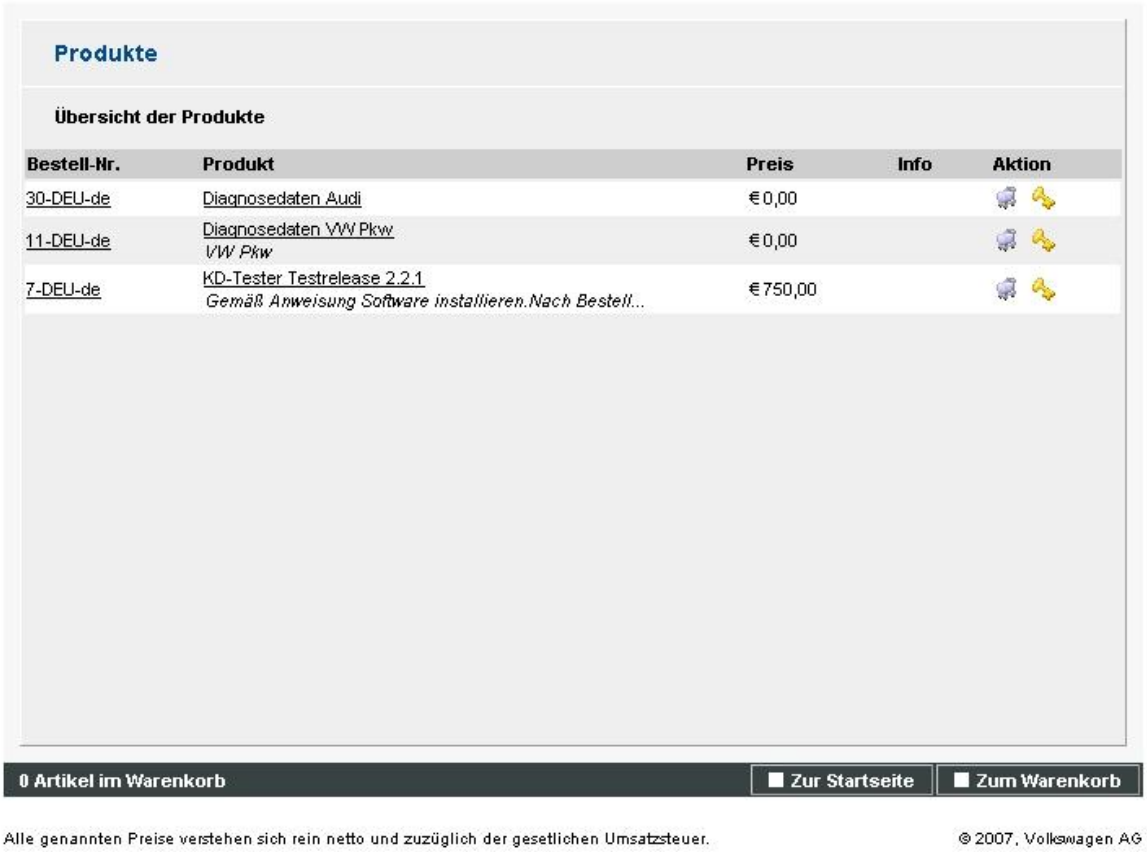

Fig. 15 Product overview

A list of the products offered by the importer with **order no.**, **product** (name), **price** and **information** is displayed in the product overview. The **Action** column has buttons that you can use to place the product in the shopping basket or view the licence agreement .

Order no. and Product are also links that you can select to view a more detailed **product description**.

Produktbeschreibung
Gemäß Anweisung Software installieren.Nach Bestellung wird E-Mail generiert, die ein Lizenzzertifikat enthält. Dieses bitte in vorgegebenes Verzeichnis kopieren und ODIS starten. Hardware zum Testen: 5051b,5052/5052a, Laptop.
Preis: € 750,00
0 Artikel im Warenkorb
Zum Warenkorb hinzufügen
Zurück
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetlichen Umsatzsteuer.
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Fig. 16 Product description

You can add the product described in this view to the shopping basket using the **Add to shopping basket** button or by clicking on the shopping basket button in the product overview. That switches the view of the main window to the shopping basket.

The Licence key button takes you to the **Licence agreement** window. You can read the licensing terms for the corresponding product there.

7.4 Shopping basket

Use the Shopping basket link in the navigation area to open the shopping basket.
The Shopping basket window displays a list of the products you have already marked for the order. The **order number**, the name of the **product**, the **quantity** and the **unit price** are displayed. The **total price** of all products marked is displayed on the bar at the bottom of the window. Functions available for the individual products are displayed as buttons in the Action column.

The number of marked diagnostic data products can be set in a predefined list in the range between 1 and 100. For software products, 1 is predefined as the number and this cannot be changed.

To remove a product from the shopping basket, please click on the Delete button under Action. To delete the entire contents of the shopping basket, click on the **Delete shopping basket** button on the bar at the bottom.

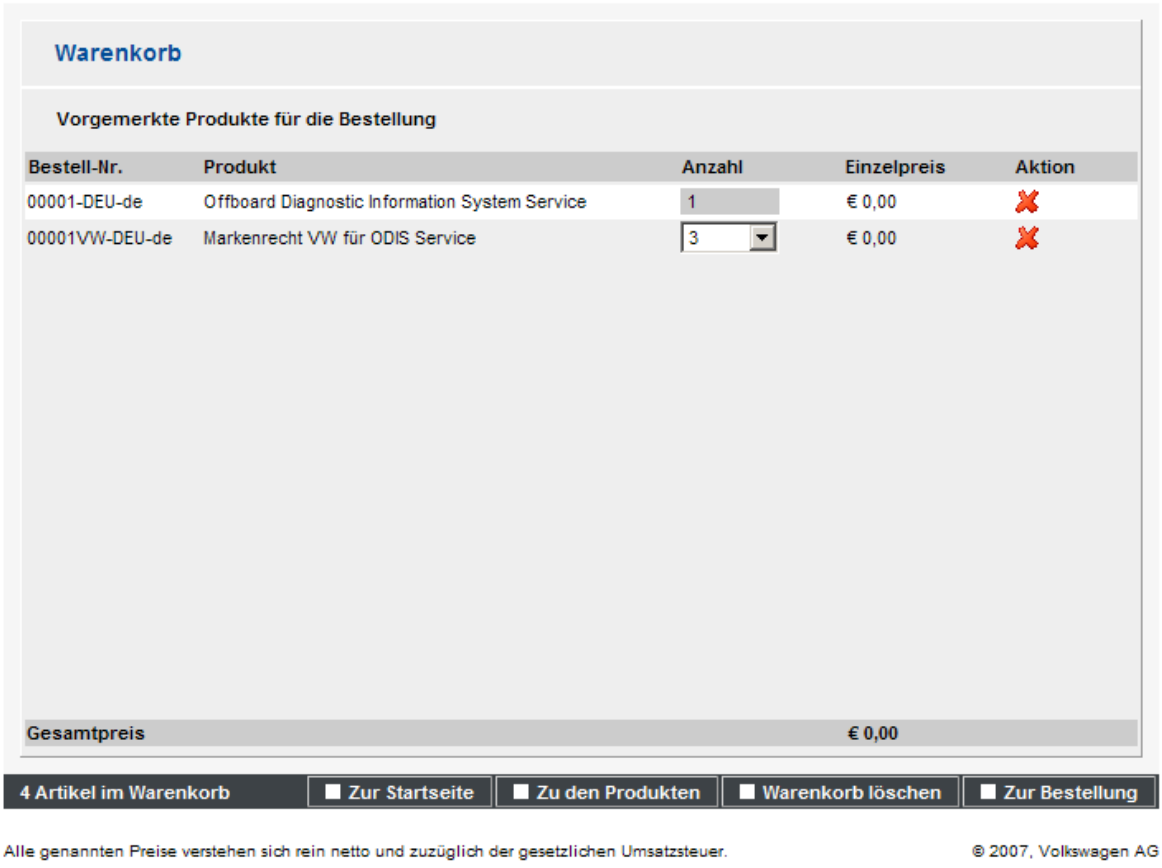

Fig. 17 Shopping basket

You can use the buttons on the bar at the bottom of the shopping basket to go back **To the start page**, **To the products** in the product overview or continue with the ordering process via **To the order**.

The total number of items marked in the shopping basket is displayed in the bar at the bottom, on the left. This information takes the number of individual products selected by you into account. This number of items is also displayed to you in the information area.

7.5 Entering the hardware key

Click on the **To the order** button in the shopping basket to start the ordering process.

The **Order (hardware key)** view is now displayed to you.

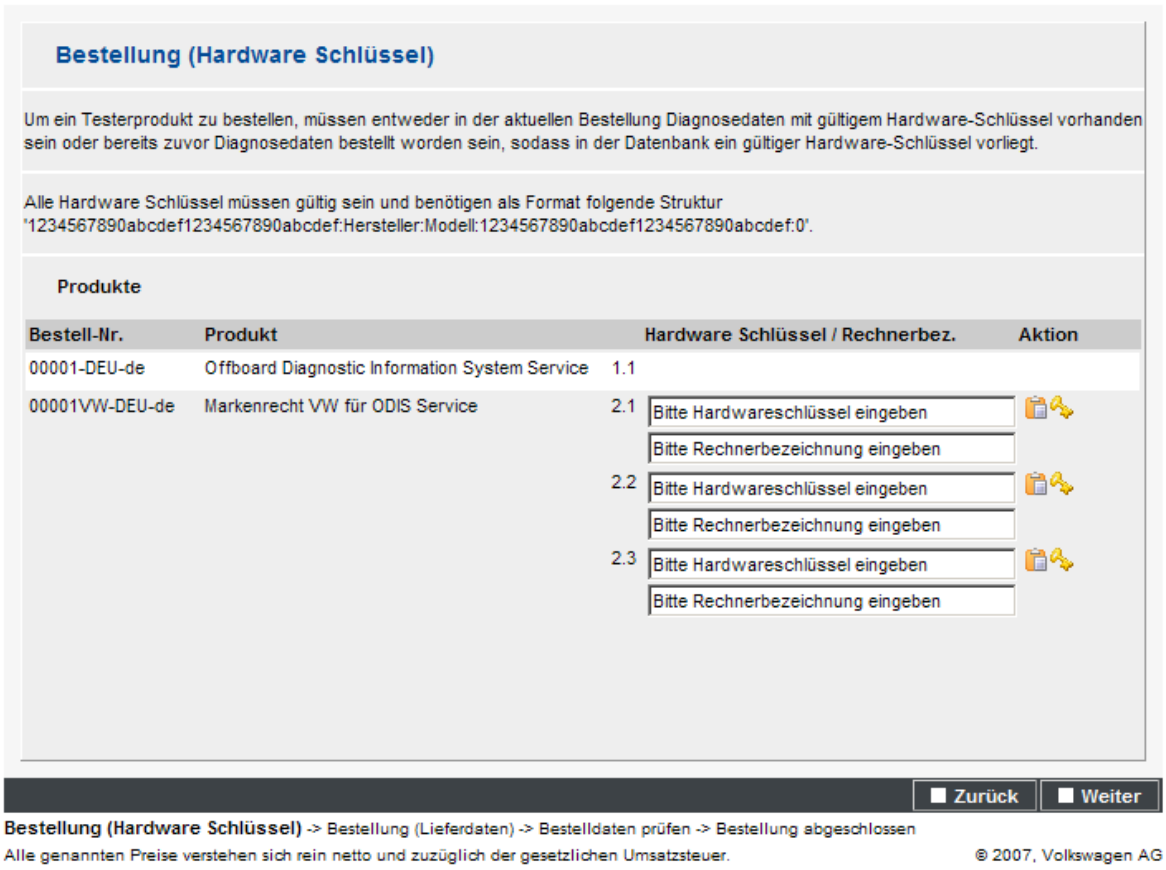
Bestellung (Hardware Schlüssel)
Um ein Testerprodukt zu bestellen, müssen entweder in der aktuellen Bestellung Diagnosedaten mit gültigem Hardware-Schlüssel vorhanden sein oder bereits zuvor Diagnosedaten bestellt worden sein, sodass in der Datenbank ein gültiger Hardware-Schlüssel vorliegt.
Alle Hardware Schlüssel müssen gültig sein und benötigen als Format folgende Struktur '1234567890abcdef1234567890abcdef:Hersteller:Modell:1234567890abcdef1234567890abcdef:0'.
Produkte
Bestell-Nr.
Produkt
Hardware Schlüssel / Rechnerbez.
Aktion
00001-DEU-de
Offboard Diagnostic Information System Service
1.1
00001VW-DEU-de
Markenrecht VW für ODIS Service
2.1
Bitte Hardwareschlüssel eingeben
Bitte Rechnerbezeichnung eingeben
2.2
Bitte Hardwareschlüssel eingeben
Bitte Rechnerbezeichnung eingeben
2.3
Bitte Hardwareschlüssel eingeben
Bitte Rechnerbezeichnung eingeben
Zurück
Weiter
Bestellung (Hardware Schlüssel) -> Bestellung (Lieferdaten) -> Bestelldaten prüfen -> Bestellung abgeschlossen
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetzlichen Umsatzsteuer.
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Fig. 18 Entering the hardware key

First, you will be asked to enter the **hardware key** according to the number of **licences** or products you want to order and to enter the **computer name** of the hardware to be used. It is mandatory to enter the hardware key and the computer name for diagnostic data products at the time of compiling this manual.

If you have not done so before, you now have to proceed as described in chapter 6.1 to create hardware keys. You once again have the option of downloading or executing the **HardwareInfo.exe** application using the button. Enter the hardware key either from the clipboard using the **Paste** button or from a prepared file in the corresponding fields and then click on **Continue** at the bottom right.

The Paste function is only available for Internet Explorer. If you are using a different web browser (e.g. Firefox), please press Ctrl+V.

To insert data from the clipboard, the scripting property “Permit programmatic access to the clipboard” must be selected in the security settings for the internet zone in Internet Explorer.

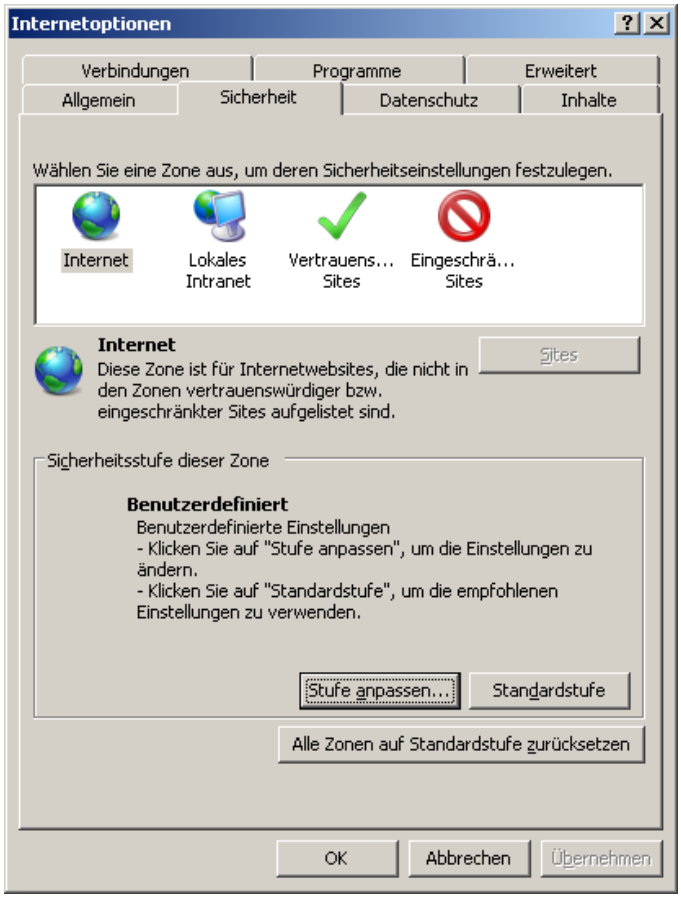

Fig. 19 Internet options – Security

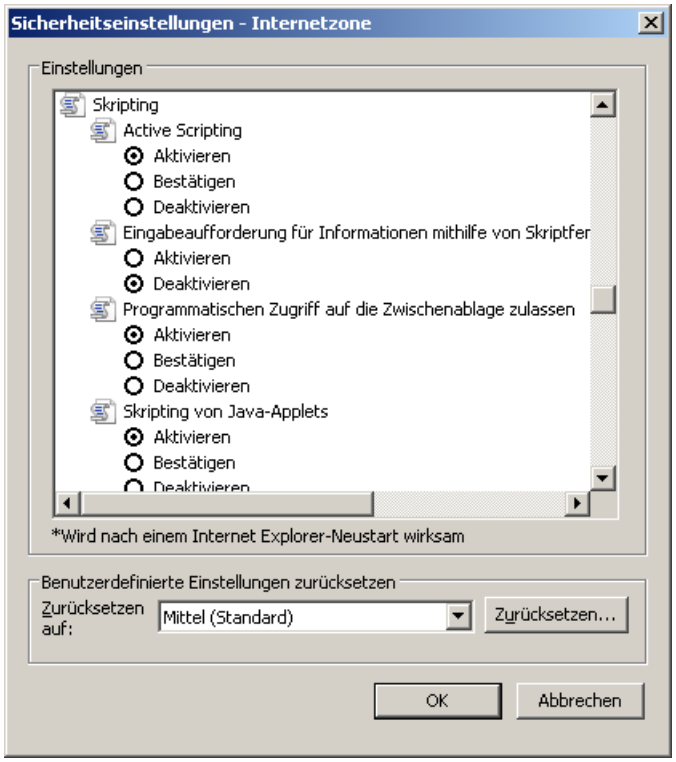

Fig. 20 Security settings for internet zone

Offboard Diagnostic Information System eShop now checks the hardware key to determine if it is formally correct. If this is not the case, the program will indicate the error and request that you enter the key again.

It is not possible to enter an identical hardware key several times. In the case of multiple entries, Offboard Diagnostic Information System eShop will display an appropriate error message and request that you correct the hardware key/s.

7.6 Entering delivery data

Next, you edit the delivery data.

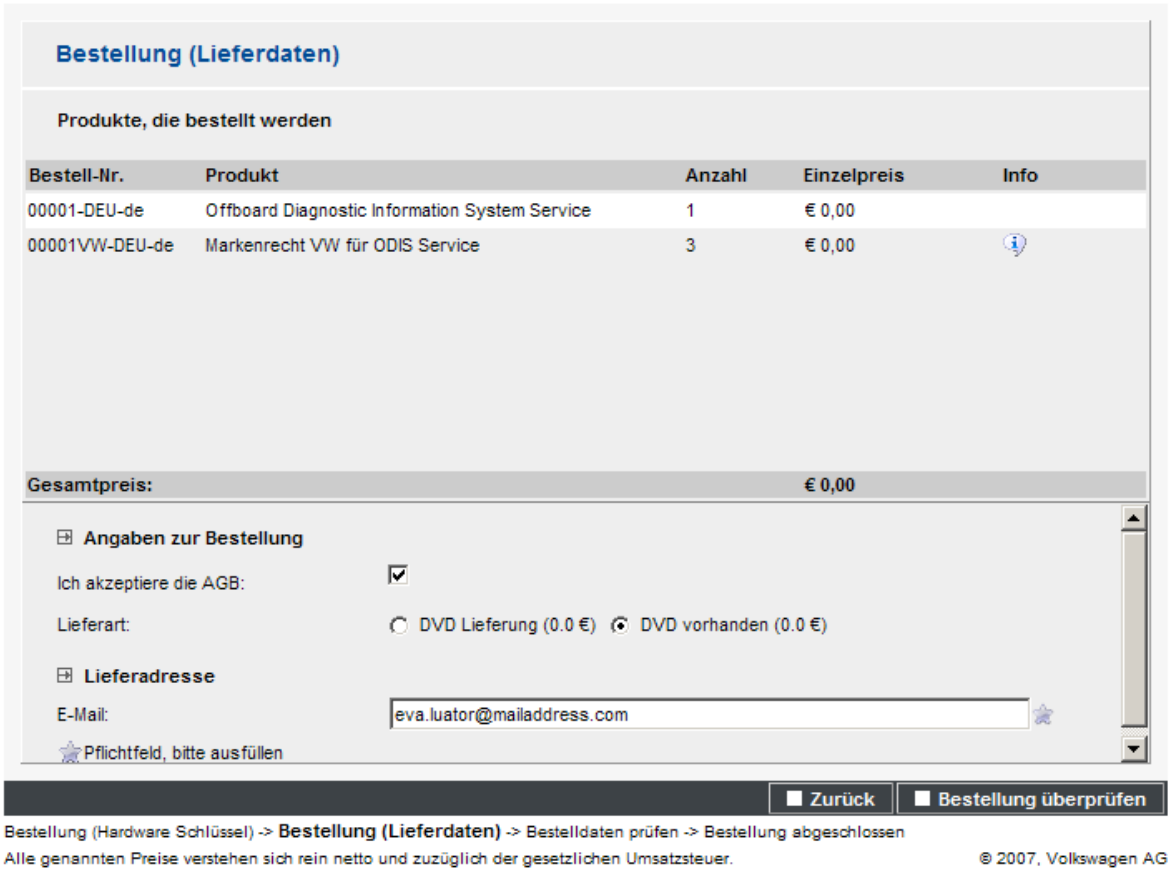
Bestellung (Lieferdaten)
Produkte, die bestellt werden
Bestell-Nr. Produkt Anzahl Einzelpreis Info
00001-DEU-de Offboard Diagnostic Information System Service 1 € 0,00
00001VW-DEU-de Markenrecht VW für ODIS Service 3 € 0,00
Gesamtpreis: € 0,00
Angaben zur Bestellung
Ich akzeptiere die AGB:
Lieferart: DVD Lieferung (0.0 €) DVD vorhanden (0.0 €)
Lieferadresse
E-Mail: eva.luator@mailaddress.com
Pflichtfeld, bitte ausfüllen
Zurück
Bestellung überprüfen
Bestellung (Hardware Schlüssel) -> Bestellung (Lieferdaten) -> Bestelldaten prüfen -> Bestellung abgeschlossen
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetzlichen Umsatzsteuer.
© 2007, Volkswagen AG

Fig. 21 Entering delivery data, confirming the GTC

Select the required **delivery type** in the **Information on the order**. **DVD delivery** and **DVD available** are available. A more exact description of the delivery types is available in the following.

You are also requested to accept the **General Terms and Conditions (GTC)**. If this is the case, you need to enable the corresponding field. The application is then ticked. You can view the General Terms and Conditions at all times using the GTC link in the navigation area.

You have to accept the General Terms and Conditions for an order to be accepted.

7.6.1 DVD delivery

If you select the **DVD delivery** method, your **postal address data** will be displayed. If it deviates from the delivery address, you need to enter the new delivery address here.

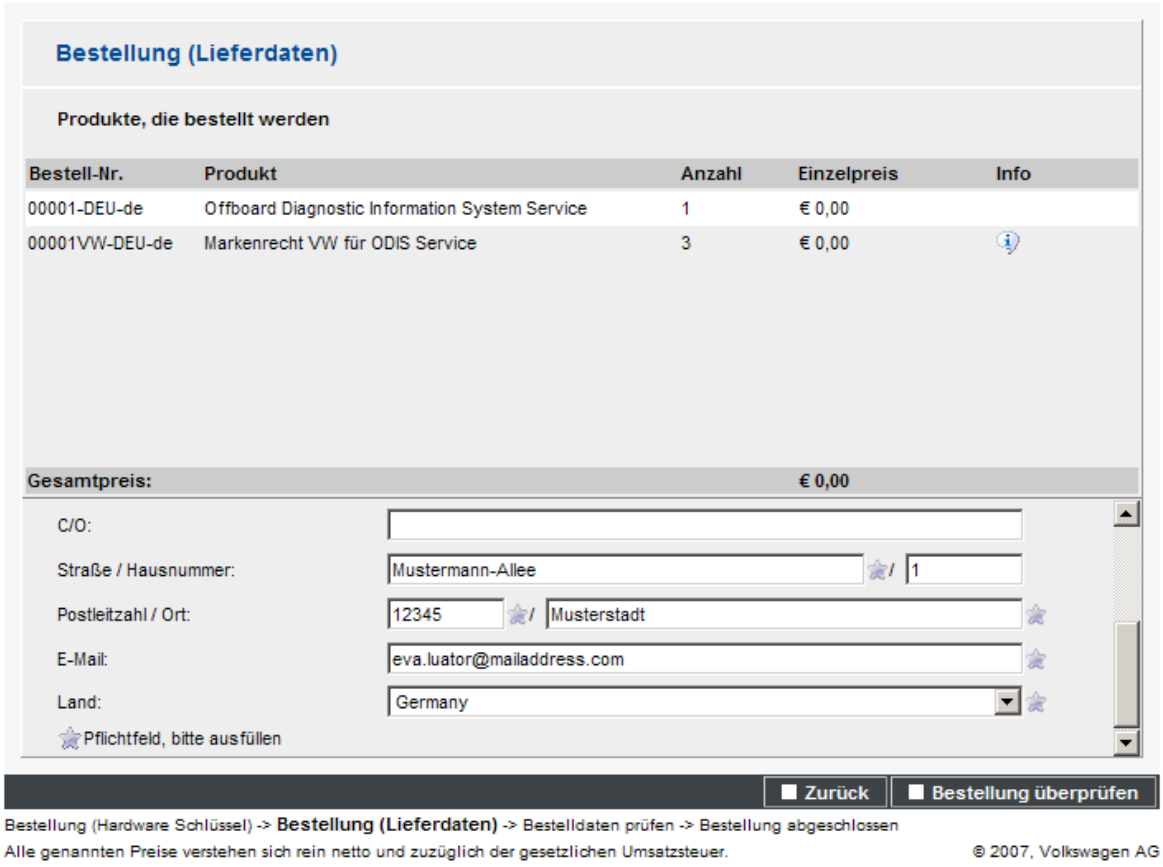

Fig. 22 Selecting DVD delivery

7.6.2 Ordering with DVD available

If you select the **DVD available** delivery type, the e-mail address in your user data will be displayed. If it deviates from the required delivery address, you need to enter the new delivery address here. An e-mail will be sent to this address containing the licence certificate for using the software.

7.7 Checking the order data

Once you have entered your delivery data and accepted the General Terms and Conditions, you need to click on **Check order** on the bottom right in order to check your order data one last time.

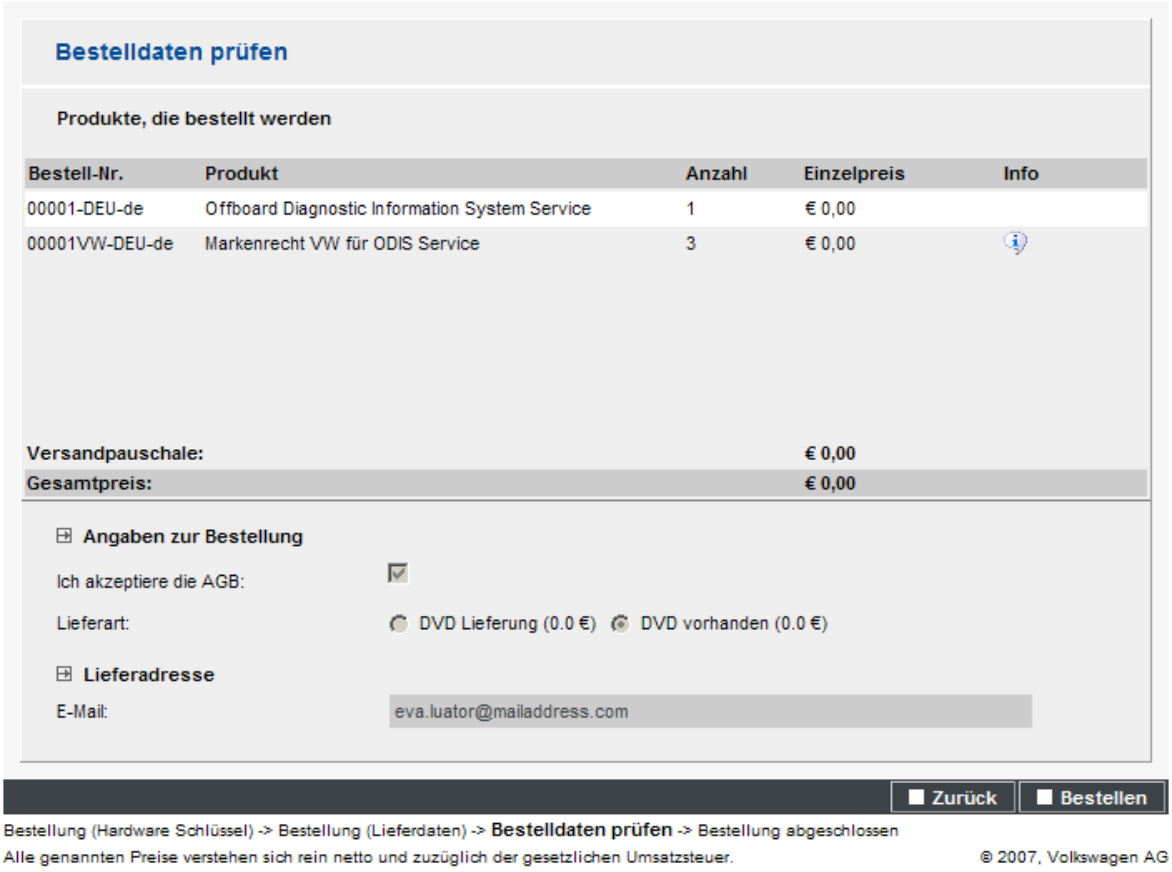
Bestelldaten prüfen
Produkte, die bestellt werden
Bestell-Nr. Produkt Anzahl Einzelpreis Info
00001-DEU-de Offboard Diagnostic Information System Service 1 € 0,00
00001VW-DEU-de Markenrecht VW für ODIS Service 3 € 0,00
Versandpauschale: € 0,00
Gesamtpreis: € 0,00
Angaben zur Bestellung
Ich akzeptiere die AGB:
Lieferart: DVD Lieferung (0.0 €) DVD vorhanden (0.0 €)
Lieferadresse
E-Mail: eva.luator@mailaddress.com
Zurück
Bestellen
Bestellung (Hardware Schlüssel) -> Bestellung (Lieferdaten) -> Bestelldaten prüfen -> Bestellung abgeschlossen
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetzlichen Umsatzsteuer.
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Fig. 23 Checking the order data

If all the information is correct, select the **Order** button to trigger a **binding order** that is forwarded to your importer.

Until **Order** is activated, you can always use the **Back** button to go back a step in the ordering process. This is no longer possible once the order has been placed.

7.8 Order form

Finally, the **order form** is offered to you for downloading or for a printout. You have the option of selecting a document in **HTML format**, which is opened in a new browser window, or a **PDF document**, which you can open and print using Acrobat Reader.

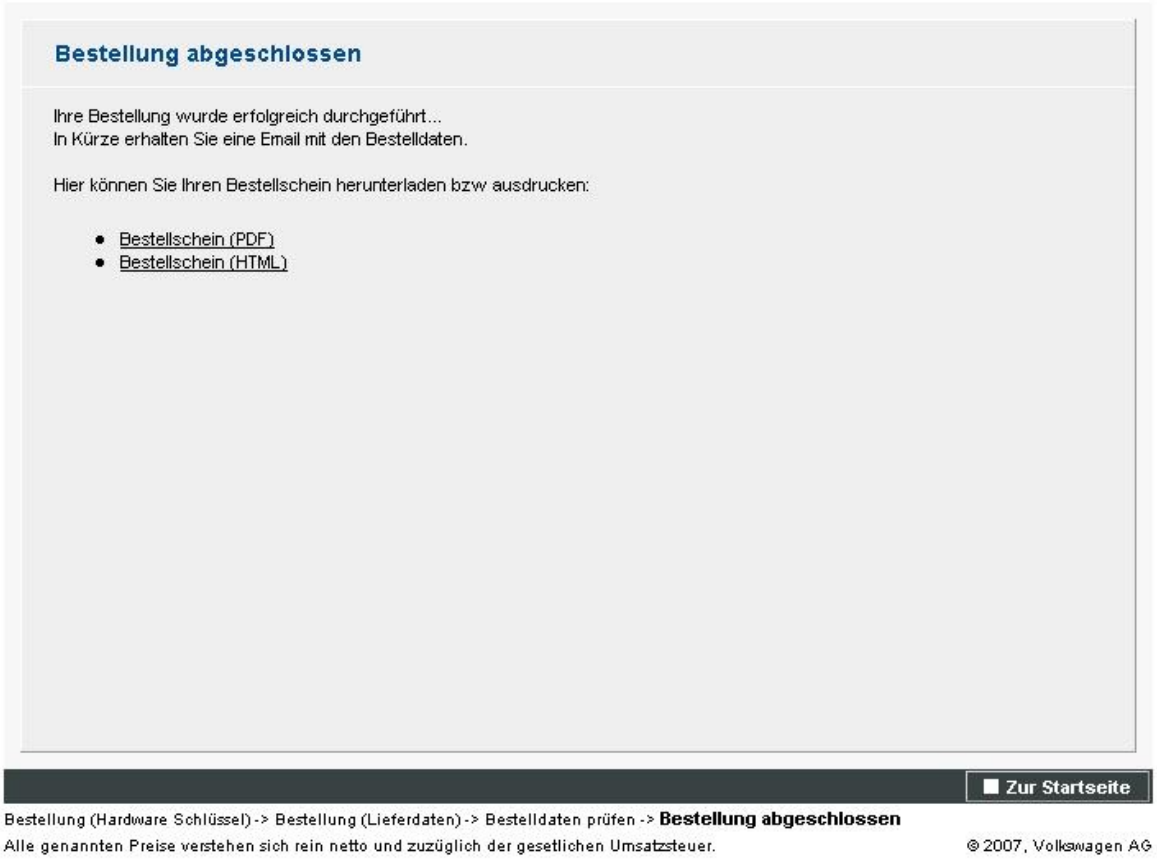
Bestellung abgeschlossen
Ihre Bestellung wurde erfolgreich durchgeführt...
In Kürze erhalten Sie eine Email mit den Bestelldaten.
Hier können Sie Ihren Bestellschein herunterladen bzw ausdrucken:
Bestellschein (PDF)
Bestellschein (HTML)
Zur Startseite
Bestellung (Hardware Schlüssel) -> Bestellung (Lieferdaten) -> Bestelldaten prüfen -> Bestellung abgeschlossen
Alle genannten Preise verstehen sich rein netto und zuzüglich der gesetzlichen Umsatzsteuer.
© 2007, Volkswagen AG

Fig. 24 Downloading the order form

7.9 Licence

The **licence certificate** is sent to you by your importer via e-mail after the confirmation of your order.

8 Order management

Order management, which you can find by clicking on the Manage orders link in the navigation area, allows you to view your orders, edit hardware keys and assign individual computer names.

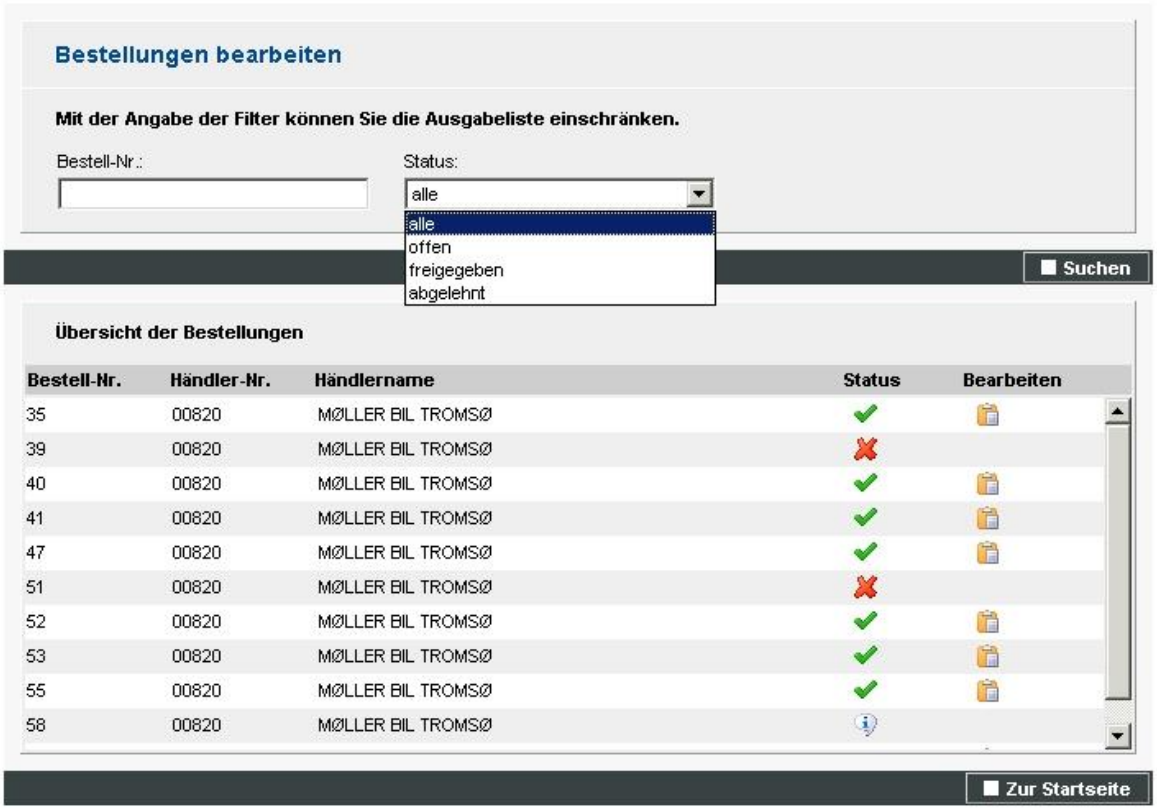

Fig. 25 Overview of orders

In the **Edit orders** view, you will see an overview of all orders with their respective **status**. **Open orders** have the symbol, **released orders** have the symbol and **rejected orders** have the symbol. You can filter your orders by their status or use the order numbers to search for individual orders by entering an order number in the **Order no.:** field or by selecting a **status** to enable the **Search** button.

Click on the symbol under **Edit** to open a more detailed view of the corresponding order. You will see a list of all individual **items of the order**.

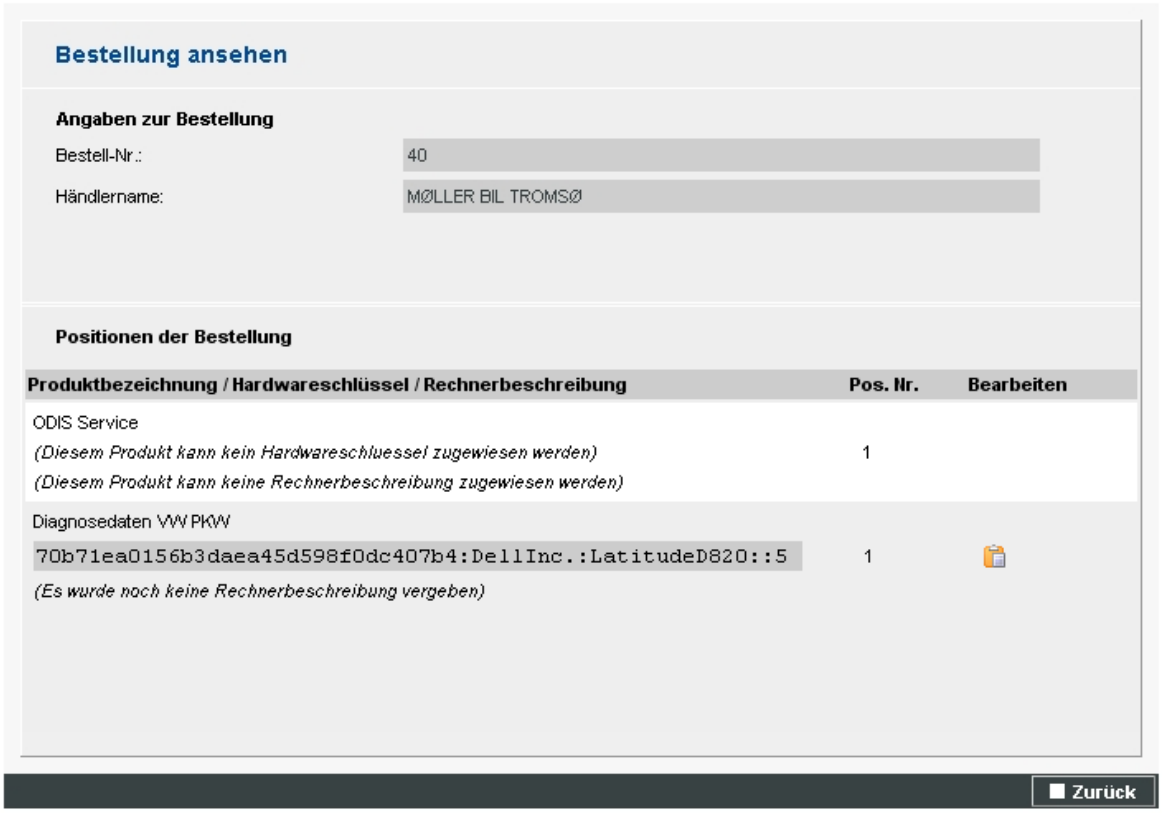

Fig. 26 Items of an order

Open order items for which a hardware key has been specified under **Edit** . You can enter your individual **computer name** for this hardware key here.

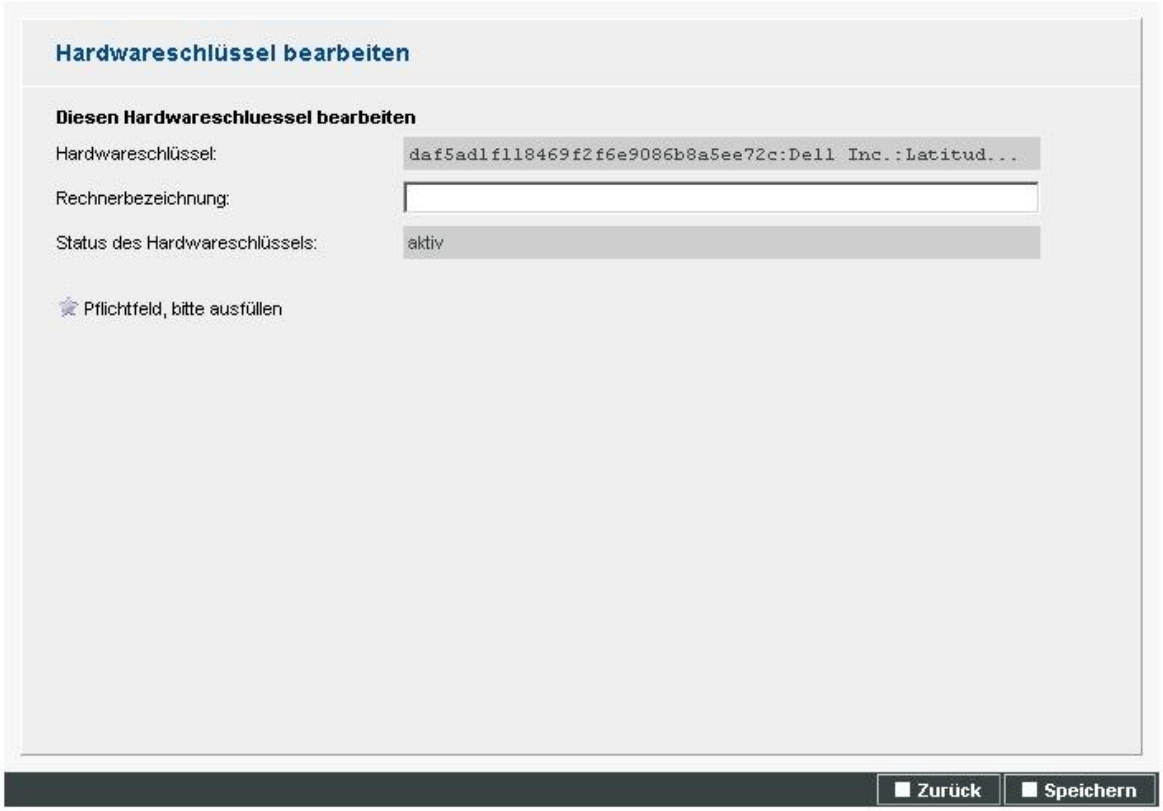

Fig. 27 Entering a computer name

Click on **Save** to save the computer name in the eShop system.

Select **Back** to return to the previous overview of orders.

The hardware key cannot be edited in the **active** status.

When you **replace** a test device or if a test device is **stolen**, you can apply to your importer to **release this hardware key**.

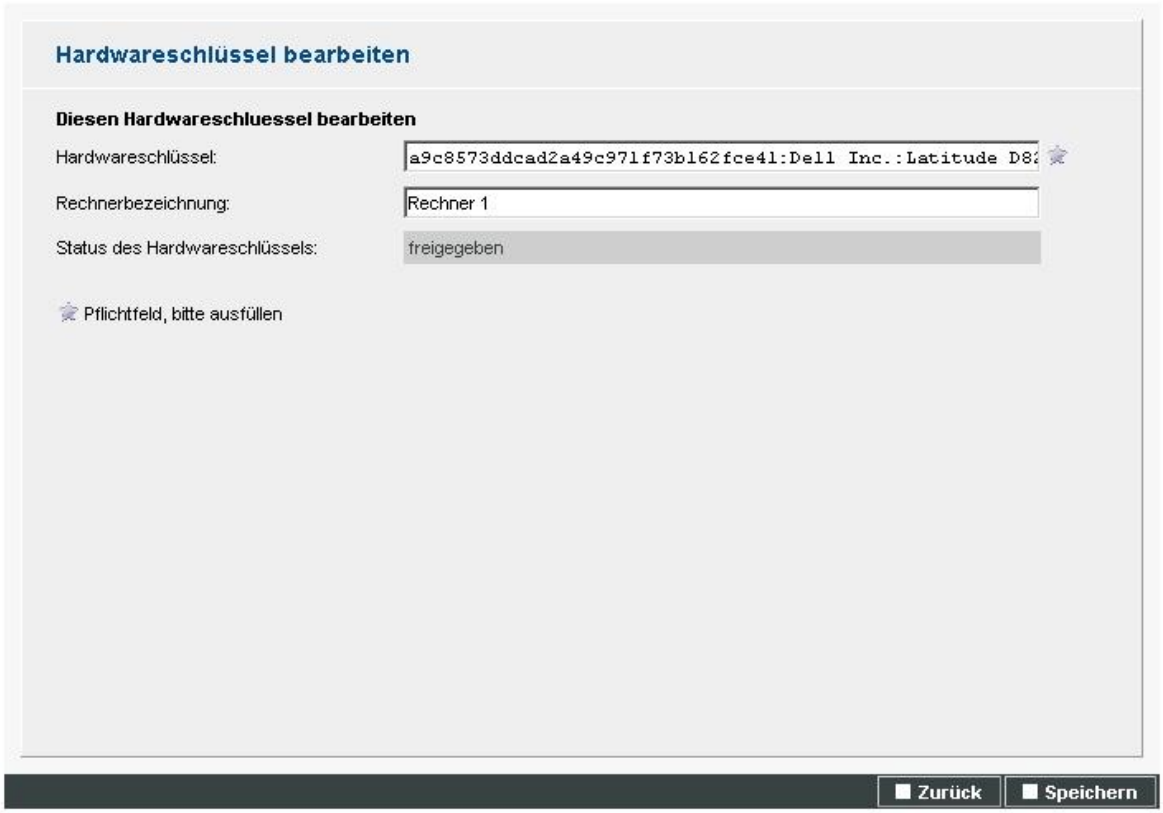

Fig. 28 Entering a new hardware key

This hardware key is assigned the **released** status in the order management system. You can now enter the new hardware key. Click on **Save** to mark the new hardware key for activation for your importer.

To create a hardware key for a new computer, proceed as you would for an order with the hardware information program.

You must have a new hardware key activated by your importer after entering it. The importer will send you a **new licence certificate** via e-mail. Only then can you run the Offboard Diagnostic Information System software on the new computer.

If a computer is stolen, you must have the hardware key for that computer **blocked**. This ensures that this hardware key can no longer be used.

9 Hardware key overview

The **Hardware key overview**, which you can access in the navigation area using the link of the same name, provides you with a list of all hardware keys licensed to date for your organisation along with the corresponding computer name.

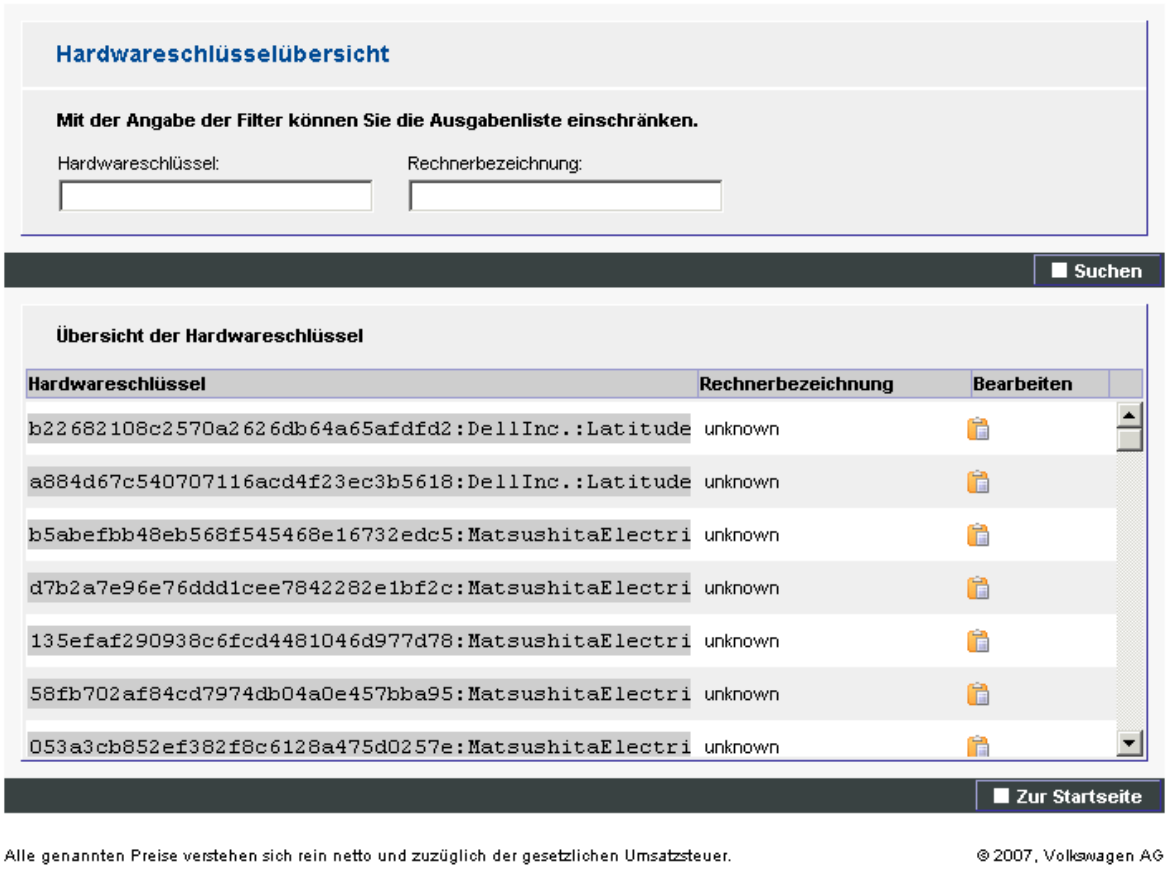

Fig. 29 Hardware key overview

When you open the overview for the first time during a session, it is empty. You can limit the list, which is created by clicking on **Search**, by making entries in the **Hardware key** and/or **Computer name** filter fields. If you do not make any entries in the filter fields, all hardware keys are displayed in the overview.

You have the option of clicking on the symbol to edit the computer name for each item of the list (see Fig. 27).

10 Glossary

The Offboard Diagnostic Information System project contains a global glossary. The glossary should be used as reference for terms relevant to this document.